

Standard Professional Installation

- Travel to and from subscriber location within 35 miles of installer office
- Properly mounted antenna using a wall, roof, or deck mount.
- Roof slopes less than 8:12
- 100 foot of properly attached and routed RG6 cable from the antenna to the modem (including all necessary connectors, cable ties, and clips).
- Cable routed through one exterior wood-frame wall and one interior wood-frame wall or floor
- Antenna properly grounded.
- All wire and cable is installed within manufacturer's specifications
- All visible cable is secured along appropriate structural lines
- All structural cable penetrations are weather sealed with appropriate silicone
- All structural penetrations required for mounting bracket are appropriately sealed.
- The Satellite Modem is connected to the subscriber's computer using approved Ethernet cable [up to a seven foot Ethernet cable is supplied; lengths greater than this are non-standard]
- The technician has shown the subscriber that the Internet and email (if subscriber chooses to use DishUp Communications' email) functions are working on ONE computer
- Installer provided up to 15 minutes of subscriber education on system operation and features
- Clean up any mess made during installation and remove all installation debris (cable scraps, wire ends, packaging, boxes) from the subscriber's residence.

Standard Professional Installation Exceptions

The Standard WildBlue Installation does NOT include the following and additional charges may apply.

- **Installation of WildBlue antenna at a location on the subscriber structure not accessible from a 20-foot ladder**
 - **Roof slopes of 8:12 and 9:12 will be billed at the rate of \$50.00**
 - **Roof slopes of 10:12 or greater will be billed at the rate of \$75.00**
- Extra approved WildBlue RG-6 cabling over 100 feet.
- Drilling through more than one exterior wall and/or more than one interior wall or floor
- Drilling through concrete exterior walls and/or concrete interior walls or floors in excess of 8 inches of poured concrete
- Any materials used to hide exposed cabling
- Non-penetrating roof mounts and chimney mounts
- Installation of pole for pole mount installation (pole must be long enough to place the dish 5-feet above the ground----cable burial billed at \$1.00/foot)
- Ground rod installation
- Removal and/or repair of previously mounted equipment
- Complex or subscriber installations including excess cabling requirements, wall fishes, networking to include wired and wireless configurations, etc.
- **Installation and/or configuration of extra computers or a router and/or a Local Area Network that supports multiple computers or connections, wired or wireless**